

## Maine Urgent Care

### CONSENT FOR VIRTUAL VISIT

1. I would like to engage in a virtual care visit or series of visits. I understand that these virtual visits will not be the same as a direct patient-provider visit because I will not be in the same room as my healthcare provider. Instead, we will be communicating using two-way simultaneous audio-visual technology (“the technology”).
2. I understand that I have the right to refuse to participate in any virtual care visit with Maine Urgent Care at any time or to end it at any point during the virtual care visit. I understand that if I do not wish to participate in a virtual care visit, I may choose to have an in-person care visit with Maine Urgent Care by visiting one of Maine Urgent Care’s locations.
3. I understand that my healthcare provider can discontinue the virtual care visit if he or she believes that this technology does not meet the standard of care necessary to address my medical concerns. My provider may recommend that I seek an in person assessment at a later date or immediately. I understand that regardless of what is recommended, it will ultimately remain my responsibility to either come to Maine Urgent Care for an in-person visit or seek care at the closest emergency department.
4. I understand how the technology will be used to conduct a virtual care visit with Maine Urgent Care. I also understand that, with this technology, there is a risk of interruption and technical difficulties. The risks, benefits, and any practical alternatives have been discussed with me in a language that I understand.
5. I understand that I will be told the identity of everybody who will be in the room with my healthcare provider during any virtual care visit and that those people will be present only because my healthcare provider has determined that their presence is necessary to assist in my medical treatment according to the applicable standards of medical care.
6. I consent to receive virtual care services from a State of Maine licensed provider and understand that my provider is located in the State of Maine.
7. I understand that I will be responsible for any copays and coinsurance that apply to my virtual care visit(s).
8. This consent will remain valid for one year from the date of my first virtual care visit with Maine Urgent Care.